

CIC Live Webinars

Approved for 16 Wisconsin CE Credits Each



Frequently Asked Questions about CIC Online Webinars

Q: What technology do I need to take a CIC webinar?

- A desktop computer or laptop / RELIABLE Internet connection
- Speakers or audio on your device / Headset or headphones are recommended
- You do not need a webcam or microphone

Q: Do I need to attend the entire CIC webinar?

- To earn continuing education credits and/or designation update credits, you must be in FULL ATTENDANCE of the webinar. There will be unannounced poll questions taken frequently during the live webinar. You must reply to all attendance polls to earn credit.
 - Poll questions will not be taken during breaks or lunch
- Failure to answer the poll questions will disqualify participants from earning state CE and/or designation update credit.

Q. How do I take the CIC exam?

- CIC exam is only needed for those seeking the designation. If you already have the CIC designation you do not need to take the online exam.
- The exams are taken online in your personal learning portal on the National Alliance website. Complete details will be shared at the beginning and again at the end of the webinar.
- Access to your exam will be available Monday at 12:01 AM through Thursday 11:59 PM of the week following your CIC webinar. You may take the exam any time during those days.
- Please plan on two uninterrupted hours to complete your exam. Exam must be taken in one sitting.
- The exam is short answer and essay questions written by our Ed Consultant who is on the Webinar the entire time with you so he knows exactly the material that was covered.

Q. Do I need a proctor for the exam?

- Yes, the exam must be proctored, meaning someone must watch you take the test and confirm that you did not use any course materials or notes to take the test.
- The proctor must be a disinterested third party and willing to sign an online form.
- If a proctor is not available, we suggest an online proctor such as MonitorEDU; small fee.
- Complete details with more information included with confirmation of registration.

Q. When do I get my results?

- You will receive your results about 6-8 weeks after completing the online exam. An email will be sent from The National Alliance directing you to your PROFile page.

Q. What is the Agenda?

All times are CST

The webinar is from 8:00 a.m. – 5:15 p.m. on day one, followed by a short exam briefing, and 8:00 a.m. to 5:00 p.m. on day two. Ten- minute breaks each hour and 60 minutes for lunch.

Exam window opens on the Monday following the CIC program at 12:01 AM
Exam window closes on the Thursday following the CIC program at 11:59 PM

Q. How do I join a Webinar?

- Approximately 3 days before your scheduled webinar, the day before and an hour before, you will receive the “Join” email from PIAW/GoToWebinar. It is the same link each time and you use the same link for both days.

Q. What about the CE Credit?

- Online CIC Webinars are 16 CE Hours for WI. Other states check scic.com using Chat/Info. (Agency Management, 3 of 16 are WI Ethics and Utica approved)
- CE fee is included in your registration fee
- CE is approved in all 50 states, PR and DC.
- CE is processed by The National Alliance and you will receive an email when your credits have been processed. CE cannot be guaranteed with less than 10 days from the end of the webinar.

\$420 per institute, \$445 per Ruble - includes state CE

Register at Live Webinars under the Education tab at piaw.org

Registration closes at noon on the day prior to the webinar. However, you can call Becca for possible openings at 800-261-7429.

**Professional Insurance Agents of Wisconsin, Inc.
6401 Odana Rd. / Madison, WI 53719
800-261-7429 / piaw.org**

